

Resene Automotive PaintWise service acceptance criteria

All returns must be given to a staff member. Please ensure lids can be easily removed for checking. For health and safety reasons, if the lid cannot be removed easily and safely we are unable to accept that item. Please do not leave any returns until they have been checked and accepted. Resene PaintWise reserves the right to refuse any returns.

In addition to the Resene PaintWise acceptance criteria, Resene Automotive accept the following products, manufactured by, or exclusively distributed by Resene Automotive and Light Industrial in New Zealand:

- Automotive coatings, hardners, activators thinners and solvents.
- Light Industrial, Commercial vehicle, Marine and Aviation products.
- Pack size up to 20 litres.
- Empty cans.

See bottom of page for BRANDS that are currently accepted. This list may change from time to time so please check latest approved list prior to acceptance.

We DO NOT accept:

- Automotive coatings from any other manufacturer or supplier, other than Resene Automotive and the brands that Resene Automotive exclusively distribute in New Zealand.
- Acids of any kind.
- Paint removers, or strippers, and their containers.
- Aerosol/spray cans.
- Fillers, bogs or adhesives.
- Any paint not in original labelled packaging (i.e. no paint in glass jars, no paint in non-paint cans etc).
- Any product where the lid cannot be removed easily and safely.



